

What to do with all those Caliper Reports Gathering Dust in your Drawer

## The Presenters

Moderator



Patrick Sweeney President Caliper

CALIPER.





Eileen Krantz VP, Organizational Development Services Caliper

#### **Executive Perspectives**



Wayne Perrett Human Resource Manager KINZE Manufacturing, Inc.



Jenne Fromm Trainer & Coach JenneInk



**Tonya Jones** Controller **PointRoll** 

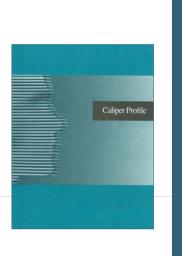
#### **Discussion Points**

- Help an employee who is having performance issues
- Determine whether or not to promote someone
- Give your new employees valuable tools
- Help high-potential employees step into management roles



#### **The Caliper Profile**

- In-depth personality assessment, combined with insights from a consultant.
- Over 3 million assessments taken.
- Can be used for:
  - 1. Promotions
  - 2. Team Building
  - 3. Succession Planning
  - 4. Employee Development



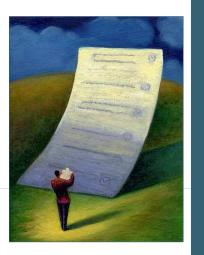
#### **Personality Assessments**



- Ideal for selection, individual development and performance management.
- Caliper Profile enables the user to analyze all aspects of employee's career.
- Caliper information can be reused for coaching, team building and other development initiatives.

#### **On-boarding**

- Using the Profile after the selection process can help your new employee become successful.
- Addressing strengths and developmental opportunities up front can ensure success.
- New employee and manager can determine ways to work most effectively together.



### **Hiring Process**



- The hiring process is an investment in time and money.
- Responsibility doesn't end when new employee is found.
- For true success, hiring managers have to work with the new employee to ensure success.
- Open discussions about Profile can enable manager and new employee to work effectively.



#### **Avoid Mistakes!**

- Utilizing assessment results after the selection process can help you avoid any mistakes down the road.
- First impressions aren't always the right ones.
- Communication is key.

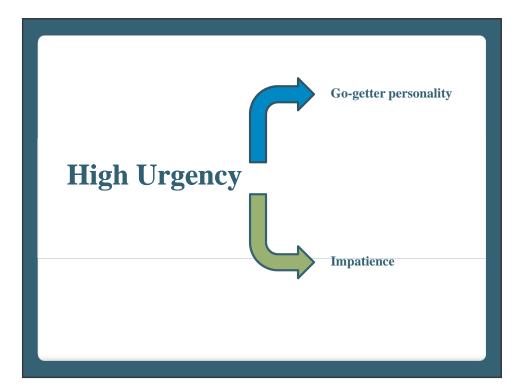


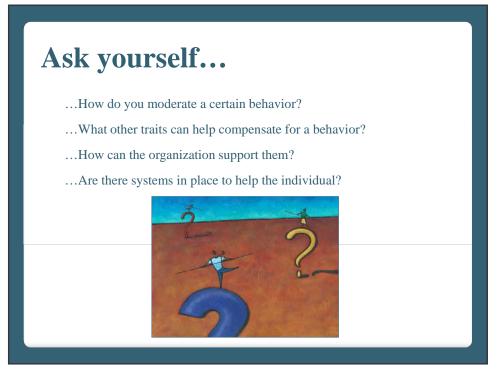
#### **Performance Concerns**

#### If an employee is having trouble in their role, reusing their Profile:

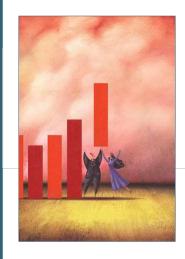
- 1. Can enable a manager to identify the traits associated with a behavior.
- 2. Can allow the employee and manager to have an open discussion.
- 3. Can give the new employee and manager an opportunity to analyze ways to compensate for a certain behavior.







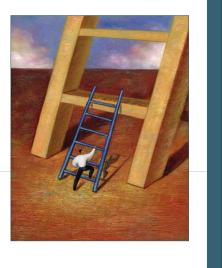
#### **KINZE Manufacturing**



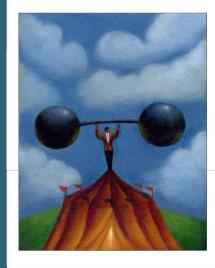
- Manufacturer of row crop planters and auger wagons.
- Experienced rapid growth in past years.
- Reused Profile results of employees to determine whether to make a promotion.

#### **Beyond Hiring**

- Individual Developmental Guides (IDGs) can help your people focus on areas in which they need to improve.
- Using the results can enable management to make better promotional decisions.
- Management can also use results for team building and organizational development.



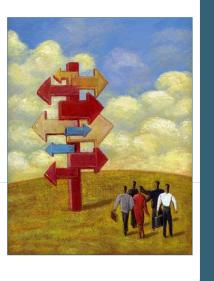
#### **Individual Developmental Guide**

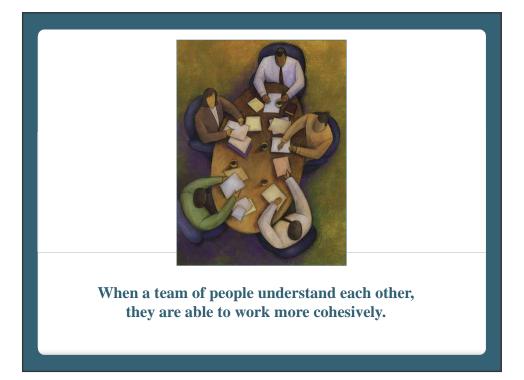


- Individualized report that goes over strengths and areas of development.
- Guide can be used for personal development or as a way to promote an employee.
- Report can tell you who would be a \_\_\_\_\_good fit as well as who would *not* be a \_\_\_\_\_\_good fit for a role.

#### **Team Building**

- Increases the effectiveness of a team.
- Helps team understand their differences.
- Realize how each person's unique strengths can benefit the entire team.





#### An effective team...



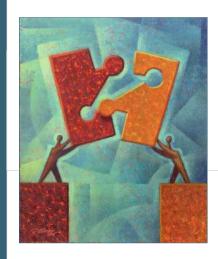
...can understand each other's strengths. ...can effectively handle conflict. ...can have open and honest discussions.

#### **Strengthen Your Company**

- Using assessments for organizational development can take your company to the next level.
- Reusing assessment results can enable companies to retain top talent.
- Offering development opportunities to your employees enhances engagement and loyalty.



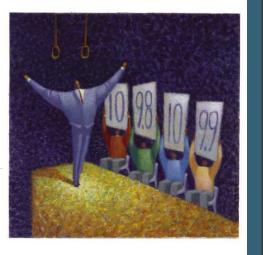
#### **Coaching Opportunities**



- Coaching people involves keeping them motivated, while addressing limitations.
- Discussions between the manager and employee allows both parties to understand behaviors.
- Employee can reflect on a behavior with a coach and create actions plans for modification.

#### **Promoting Your People**

- Promote people based on their likelihood of success in the future role.
- Strong individual contributors may not necessarily be strong managers.
- Analyze the traits of your top \_\_\_\_\_\_ people to see how they fit into potential management roles.







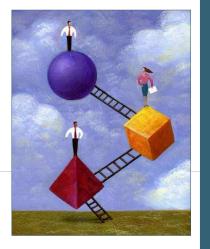
#### Leadership



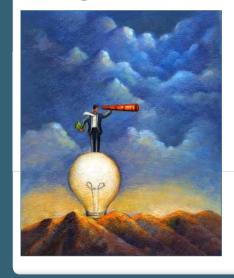
- Many positions look to get the *most* from people, not necessarily the *best* from people.
- When moving into leadership, the first step is learning to let go.
- Trust and vulnerability go hand in hand in leadership roles.

#### **Executive Leaders**

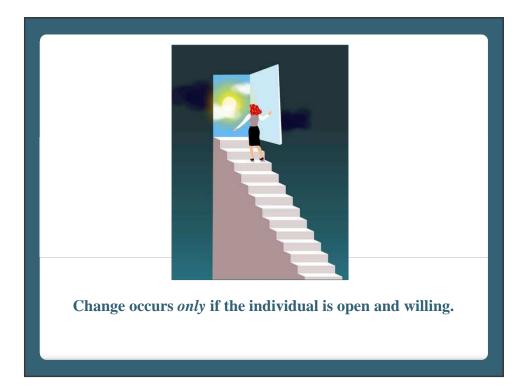
- Receive insights from Profile results around their leadership style.
- Understand how they work together and how they can improve.
- Analyze preferences to enable team members to understand how to work best together.

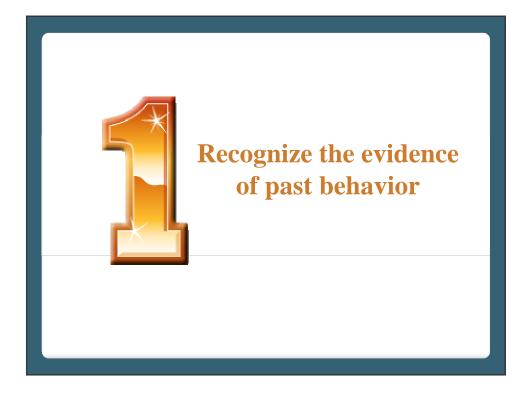


#### Insights



- The Profile can enable coaches and managers to get to know their team faster.
- Teams can become more productive and more open once they are aware of their strengths and limitations.
- Profile results paint a picture of who the individual is and how they prefer to work.







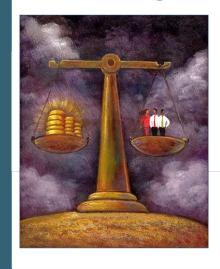


#### **The Next Level**

- The next level in someone's career doesn't necessarily have to be management.
- The manager and employee should have an open discussion about what plays best to the person's strengths.
- Find out what makes sense: Is it management? Or is it something more technical or senior level?



#### **Rewarding Performance**

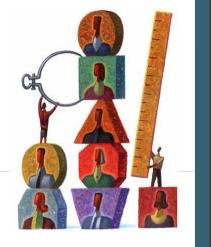


- Promoting an employee can mean something other than moving them into management.
- Developing senior positions that aren't necessarily management roles could play better to people's strengths.
- Rewarding performance keeps top talent engaged.

#### **The Qualities of Managers**

Effective managers possess:

- 1. Strong communication skills
- 2. Resilience to setbacks
- 3. An action orientation
- 4. A willingness to take risks
- 5. An ability to motivate their people
- 6. Empathy



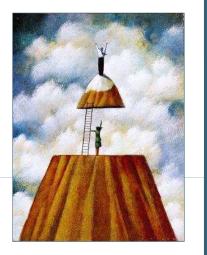
#### **First Time Managers Program**



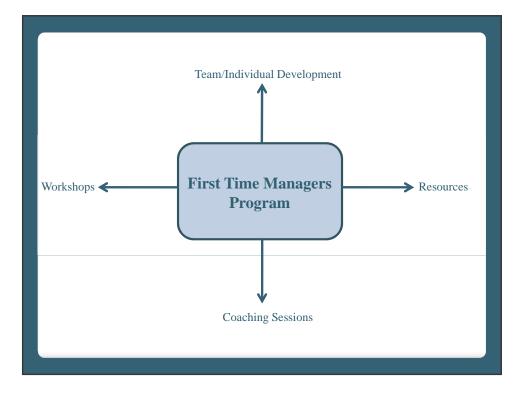
- Program that guides first time managers in their new leadership role.
- Program focuses on key behaviors for leadership and how individuals' strengths and limitations need to be developed.
- Effective traits in an individual contributor role differ from those required in a management position.

#### **PointRoll**

- Media provider specializing in online advertising.
- Offers First Time Managers program to employees.
- Looking at continuous employee development.

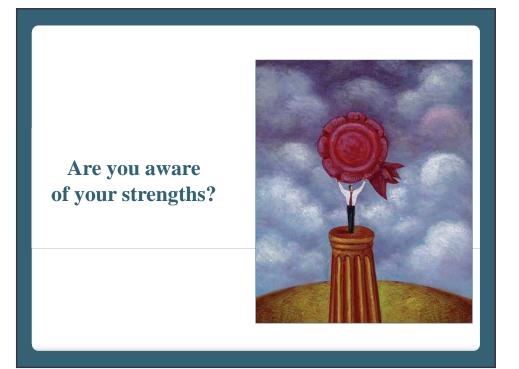


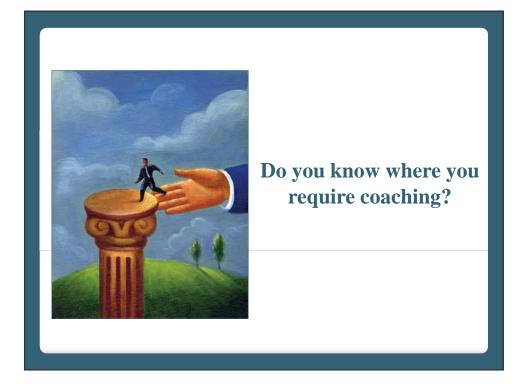


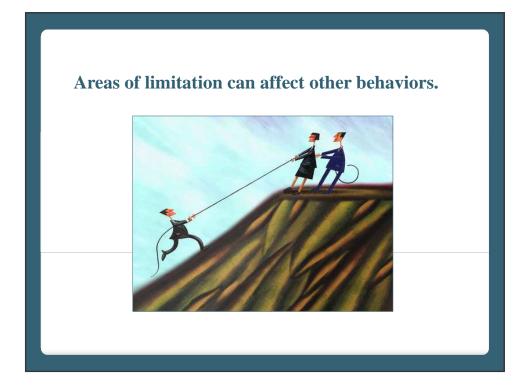


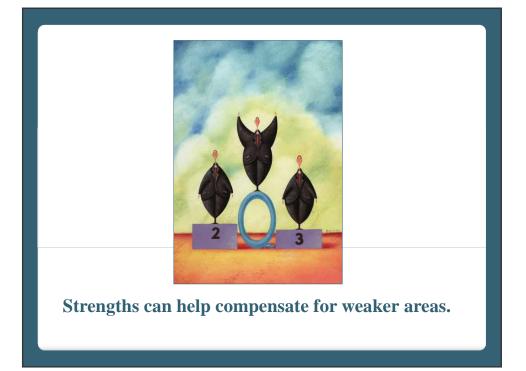


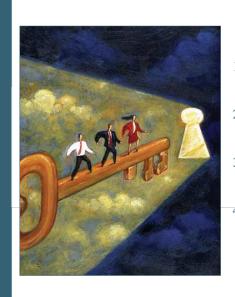
Three Sixties allow managers to receive feedback from their direct reports and peers on their management style.











- 1. Receiving feedback can confirm what you already knew.
- 2. Programs can also uncover behaviors that you might not be aware of.
- 3. The purpose of such feedback is to help the individual improve.
- 4. Coaching offers step-by-step ways to work toward bettering oneself.

#### **Analyze Your Team!**

- Help people work together more cohesively.
- Understand dynamics of the team.
- Help team members support each other.
- Align goals.



#### Be a top performing organization!



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